
DEPARTMENTAL BUSINESS

GENERAL MANAGEMENT

10.1 Councillors' questions on notice

The Executive Services Officer reports as follows:

“The following question on notice has been received from Cr Fuller:

‘Please provide details of the process, Council’s and external authorities, that has led to the change of address for some residents of Nietta whose property is now regarded as South Preston or other, including:

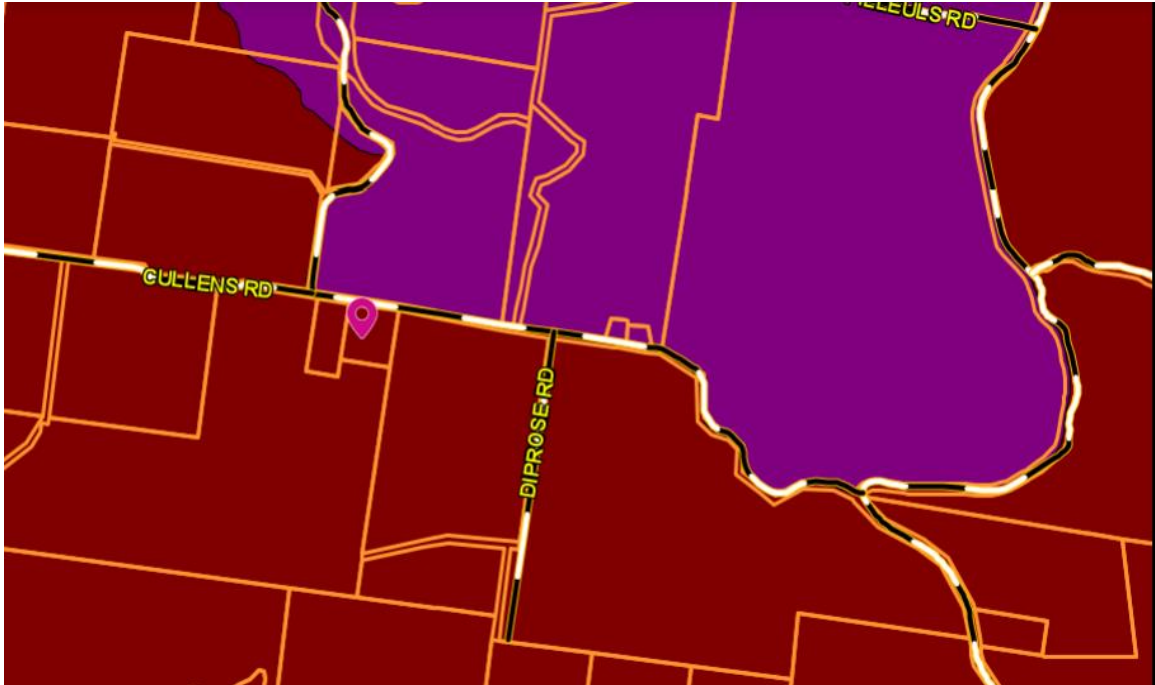
- 1 Who initiates such a change and why?
- 2 What is the untaken community consultation or advice and by whom?
- 3 What is the timeline for the changes pertaining to Nietta and South Preston?
- 4 What is the role of Council in this process and under whose authority or authorisation is the change made?’”

The following response has been provided by the Strategic Projects and Planning Consultant:

“Council records indicate for rating purposes the locality of the particular property associated with this question was Nietta in 2012 and was changed to South Preston in 2013. There was a municipal wide revaluation undertaken in July 2013 and it appears the change may have coincided at the time.

In 2016, there was some confusion in relation to the addressing of properties on South Preston Road in relation to Australia Post deliveries. The image below indicates properties identified as being in South Preston (purple) and those in Nietta (red). Therefore, properties on one side of South Preston Road are in the South Preston locality and those on the other side of the road are in the Nietta locality.

Presently all properties on the southern side of South Preston Road are included in the Nietta locality but from a mailing/delivery perspective they are presently addressed as South Preston.



The Council could canvas the affected residents to ascertain their individual preferences for addressing purposes, which may result in some properties maintaining a South Preston address or alternatively altering records to reflect a Nietta address.

Any changes made to addressing by the Council would need to be identified to the appropriate authorities, however the individual property owners / residents would be required to change all of their personal information (i.e. banks, etc).

The issue relating to mail delivery to the area is a matter for Australia Post to determine as it is currently understood that the South Preston and Nietta deliveries are provided by different contractors. This would be a matter for the residents to take up with Australia Post should they wish to change their address.”

.....

.....

.....