

**Graffiti removal**

OBJECTIVE

The Council's practice in providing prompt removal of graffiti from public assets.

MINUTE NO(S)

165/2008 – 19.05.2008

APPROVED

"That this Council, by policy, take positive action to remove all graffiti on Council-owned assets (or advise the owner of non-Council-owned assets) throughout the Central Coast municipal area; such action to be undertaken (weather permitting, and excluding weekends and public holidays) within 48 hours of being reported, and that Council staff be made aware of a responsibility in taking action to comply with this direction."

BACKGROUND

Archived Minute No.s:

MINUTE EXTRACT:

"... 'Vandalism information associated with Works has been captured through two processes:

- 1 via an insurance claim – property damage in excess of \$2,500; and
- 2 via internal recording methods for damage less than the claimable amount, these costs being directly attributed to the specific asset.

In relation to Item 2, the process is that vandalism repair is requested through Conquest. A Work Instruction is issued and the works are completed. There is also a Vandalism Report form that is completed for internal filing (for reference by Police if required) and photos generally accompany the report.

...

An Operational Procedure needs to be developed for the response to vandalism calls, including a process for reporting/notification of vandalism on non-Council infrastructure.

This could include objective timeframes for removal of graffiti but there are many variables. The aim should be to remove as soon as possible as it is generally easier when fresh and reduces the notoriety for graffiti vandals. Much of our graffiti is painted over, given the use of oil-based products and the difficulty of removal.

The Council may need to quantify vandalism under the reward for information policy on vandalism in the municipal area, as some Council policies encompass aspects of environmental vandalism and dumping...”

REVIEW DATE

1 July 2021.