Council Guide

Term expires 2018

CR JAN BONDE - *Mayor*
PO Box 220, Ulverstone 7315 - phone 0408 545 584
jan.bonde@centralcoast.tas.gov.au

CR JOHN BLOOMFIELD
2 New Street, Ulverstone 7315 - phone 6425 2139/0418 140 135
john.bloomfield@centralcoast.tas.gov.au

CR SHANE BROAD
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CR GARRY CARPENTER
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CR KATHLEEN DOWNIE - *Deputy Mayor*
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CR TONY VAN ROOYEN
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CR PHILIP VINEY
91 Trevor Street, Ulverstone 7315 - phone 6425 5388
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CENTRAL COAST COUNCIL

PO Box 220 / DX 70506
19 King Edward Street
Ulverstone Tasmania 7315
Tel. 03 6429 8900
Fax 03 6425 1224

www.centralcoast.tas.gov.au

CENTRAL COAST COUNCIL

Council Guide

Councillors | Management | Services

FUNCTIONS OF COUNCILLORS

Councillors are the municipal area's democratically elected leaders. Their functions have been established under the Local Government Act 1993 as follows:

(1) A councillor, in the capacity of an individual councillor, has the following functions:

- (a) to represent the community;
- (b) to act in the best interests of the community;
- (c) to facilitate communication by the council with the community;
- (d) to participate in the activities of the council;
- (e) to undertake duties and responsibilities as authorised by the council.

(2) The councillors of a council collectively have the following functions:

- (a) to develop and monitor the implementation of strategic plans and budgets;
- (b) to determine and monitor the application of policies, plans and programs for –
  - (i) the efficient and effective provision of services and facilities; and
  - (ii) the efficient and effective management of assets; and
  - (iii) the fair and equitable treatment of employees of the council;
- (c) to facilitate and encourage the planning and development of the municipal area in the best interests of the community;
- (d) to appoint and monitor the performance of the general manager;
- (e) to determine and review the council's resource allocation and expenditure activities;
- (f) to monitor the manner in which services are provided by the council.

COUNCIL ELECTIONS

The *Local Government Act 1993* (the Act) establishes the framework for the conduct of local government elections in Tasmania. The Tasmanian Electoral Commission is responsible for conducting local government elections in accordance with the Act. All-in, all-out local government elections are held in October every four years, with four-year terms also for mayors and deputy mayors. The next elections are to be held in 2018.

The elections are conducted by a postal-ballot system and the counting of votes is directly modelled on the Hare-Clark system used for Tasmanian House of Assembly elections. Voting in local government elections is not compulsory.

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Any person is entitled to vote in an election if enrolled on the electoral roll of the House of Assembly in respect of an address within the municipal area. Absentee owners and occupiers, and corporate bodies must complete an electoral enrolment form and lodge it with the Council for inclusion on the General Manager's Roll.

A candidate for an election must be an enrolled elector and satisfy certain other criteria laid down by the Act (a copy of which can be viewed at the Council's Administration Centre or online at www.thelaw.tas.gov.au).

Any person is eligible to nominate as a candidate for the office of mayor or deputy mayor, provided that they are eligible to nominate as a candidate for the office of councillor. In order for a person to accept the office of mayor or deputy mayor, they must also be successful in being elected to the office of councillor.

In 2013, the Tasmanian Government amended the Act to prevent dual representation in both the Tasmanian Parliament and local government.

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Council Guide

FUNCTIONS OF THE ADMINISTRATION

The Council operates in accordance with a corporate-style management structure headed by the General Manager who is assisted by three Departmental Directors who collectively implement and administer the policies of the elected Councillors.

GENERAL MANAGER
Sandra Ayton

Head of the Council's staff and principal adviser to the Council.

DIRECTOR CORPORATE & COMMUNITY SERVICES
Cor Vander Vlist

Responsible for corporate services (including administration, business, finance, accounting and computer systems) and the planning, development and provision of community services.

DIRECTOR DEVELOPMENT & REGULATORY SERVICES
Paul Bidgood

Responsible for land-use planning, building control, plumbing control, and the environmental health of the municipal area.

DIRECTOR ENGINEERING SERVICES
John Kersnovski

Responsible for emergency management; asset management (including roads, drainage, parks, buildings); and the planning, development, operation and maintenance of the physical infrastructure and facilities of the municipal area

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ADMINISTRATION AND SERVICE CENTRES

- ADMINISTRATION CENTRE

Address:	19 King Edward Street, Ulverstone
Postal:	PO Box 220, Ulverstone Tas 7315
Telephone:	(03) 6429 8900
Facsimile:	(03) 6425 1224
E-mail:	admin@centralcoast.tas.gov.au
Website:	www.centralcoast.tas.gov.au
Public hours:	8am to 4.30pm
Cashier hours:	8.30am to 4.30pm

- SERVICE CENTRE

Address:	78 Main Road, Penguin
Telephone:	(03) 6437 1601
Facsimile:	(03) 6437 1465
Cashier hours:	Wednesday to Friday only - 9.30am to 3.30pm Daylight saving period - 9am to 4pm

Contact numbers for facilities and after-hour services are listed under Central Coast Council in the White Pages.

AGED-PERSONS HOUSING

- AGED-PERSONS UNITS

The Council manages 77 aged-persons units: 52 in Ulverstone and 25 in Penguin.

All the units have one bedroom, are at ground level and of brick construction. A weekly service charge paid by occupants covers rates, garbage collection, maintenance of the lawns and the building, insurance of the building, and maintenance of any chattels provided by the Council in the units such as the heater or hot-water cylinder.

The units are of the owner-donor type, with the premium buying a life tenancy of the units based on a term of 20 years. A refund of 5% per annum of the capital cost is made for any period of occupancy less than the 20-year period. The current cost for a unit varies between $50,000 and $70,000.

To be eligible for residency, applicants must be of pension age in accordance with the Social Security Act.

For more information, contact the Corporate & Community Services Department.

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■ GANESWAY

Located at 51-55 Queen Street, West Ulverstone, Ganesway offers family-style accommodation for up to 10 people who are able to care for themselves but may be in need of companionship and security.

The house has bedsitting rooms with ensuite and tea-making facilities, with a private entrance to each room. The dining room, lounge room, internal courtyard, laundry and gardens are for the use of all residents and their guests. A guest bedroom is available for family and friends to enjoy an overnight stay.

Residents' contributions are based on 85% of the aged or disability pension and rental assistance combined. Contributions cover food, accommodation, power, heating and the employment of housekeepers. In addition, an entry fee of $2,000 is required for admission into Ganesway.

To be eligible for residency, applicants must be (amongst other criteria) on an aged or disability pension.

For more information, contact the Corporate & Community Services Department, or collect a brochure from the Administration Centre reception.

ANIMAL CONTROL

The Council seeks to ensure that dogs and other animals are kept under control and are not found straying on public land or are a danger to the public generally.

The Council is currently not responsible for cat control. State legislation has been developed largely aimed at controlling feral cats and there are a number of private contractors who can be contacted to assist with the management of stray cats.

■ DOG REGISTRATIONS

All dogs over the age of 6 months must be microchipped and registered. Forms for new registrations can be obtained from either the Administration Centre, Ulverstone or the Service Centre, Penguin. They can also be downloaded from the Council's website. Applications to renew registrations are mailed to owners of currently registered dogs during May each year. Discounted fees are available if paid by 31 July. Infringement notices may be issued for dogs not registered after that date.

Other points for dog owners to note:

- When in a public place, dogs must wear a collar with a registration disc attached.
- Only 2 dogs, or 4 working dogs, may be kept on any premises without a special licence.

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- The Council must be advised within 14 days of changes in the owner or address of a dog; the death, loss or removal of a dog; or the transfer of a dog to another council area.
- All dogs on a road, footpath or road-related area in a built-up area must be on a lead of 2m or less.

■ KENNEL LICENCES

All owners of 3 or more dogs must apply for a kennel licence. Forms for new licences can be obtained from either the Administration Centre, Ulverstone or the Service Centre, Penguin. Applications to renew licences are mailed to current holders during May each year. If an application is not returned by the due date, and the number of dogs for which a licence is necessary is still being kept, an infringement notice may be issued and it will be necessary to apply for a new licence. This will involve publicly advertising the application and paying a full application fee.

■ DOG EXERCISE AREAS

The Council has identified the following areas where dogs can be exercised "off leash" without being deemed to be at large. However, restrictions on time and use apply to some areas between November and February. Infringement notices may be issued to dog owners who fail to observe these restrictions.

1 West Ulverstone Beach, between Josephine Street and Westland Drive

Note. Area 1 - From November to March dogs are required to be ON A LEASH and can only be exercised on the beach between 7am and 8pm.

2 Midway Beach, Sulphur Creek, east of Creamery Road
3 Penguin Beach
4 Buttons Beach, East Ulverstone, from Buttons Creek to the Fish Pond

Note. Areas 2, 3 and 4 - In December/January/February dogs can only be exercised on the beach after 7pm and prior to 9am.

5 Watcombe Beach, Penguin
6 Buttons Beach, Ulverstone, from Leven River to Victoria Street

Note. Areas 5 and 6 - No restrictions on time of use.

7 Turners Beach, from Forth River to Clayton Rivulet

Note. Area 7 - In November to March dogs are required to be ON A LEASH and can only be exercised on the beach after 8.00pm and prior to 9.00am.

8 Bicentennial Park

Note. Area 8 - Dogs are required to be ON A LEASH.

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9 Fenced OFF LEASH areas have been provided on the northern side of the Ulverstone Showground and on the corner of Ironcliffe Road and Sports Complex Avenue, Penguin.

For more information, contact the Corporate & Community Services Department, or collect a brochure from the Administration Centre reception.

ARTS AND CULTURAL DEVELOPMENT

The Council seeks to provide an accessible, diverse and rich range of community arts and cultural activities and opportunities, as well as encouraging quality festival and event programs as an opportunity for cultural expression and development.

- ULVERSTONE HISTORY MUSEUM

The Council funds the development and operation of a History Museum which is located at 50 Main Street, Ulverstone. Managed by an excellent team of volunteers, the Museum is recognised as an outstanding asset providing extensive records and displays of the history, heritage and achievements of Ulverstone and its adjoining areas. The Museum is open daily from 10.30am to 4.30pm. (As the Museum is staffed entirely by volunteers, please phone ahead to ensure the museum will be open at the time you intend to visit.)

For more information, phone the Museum on (03) 6425 3835.

- CRADLE COAST ROTARY ART EXHIBITION

In conjunction with the Rotary Club of Ulverstone West, the Council conducts an exhibition of paintings annually in November. A gallery of award-winning paintings from the exhibition is housed in the upstairs foyer of the Ulverstone Civic Centre.

For more information, contact the Corporate & Community Services Department.

BUILDING AND PLUMBING CONTROL

Building permits must be obtained for demolitions, alterations, additions, change of use and all new buildings. Before commencing any building project, it is advisable to contact the Council to find out what is required.

Plumbing permits can be obtained from the Development & Regulatory Services Department.

It is important to note that planning approval may also need to be acquired before building plans can proceed.

For more information, contact the Development & Regulatory Services Department.

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CARAVAN PARKS

There are a number of Council-owned or leased caravan parks located within the Central Coast area and which are operated either through private lessees or by local service clubs. Cabins, units, caravan and van parking are available at most parks at varying rates. Bookings can be made by phone, as follows:

Oc Ling Caravan Park, Esplanade, Turners Beach - phone (03) 6428 2582
Ulverstone Caravan Park, Water Street, Ulverstone - phone (03) 6425 2624
Apex Caravan Park, Queen Street, West Ulverstone - phone (03) 6425 2935

CEMETERIES AND NICHE WALLS

The Council operates the Central Coast Memorial Park located at South Road, Ulverstone. The Ulverstone General Cemetery and Penguin General Cemetery are now closed other than for previously approved reservations.

Burial arrangements are made through a funeral director.

The Council maintains a number of memorial parks located within Ulverstone that commemorate the various armed services. Niche walls are located in each of these parks for the placement of plaques (and ashes) commemorating those who served. Reservations and arrangements for the placement of plaques (and ashes) are to be made through the Council.

For more information, contact the Corporate & Community Services Department.

CHILD CARE

- ULVERSTONE CHILD CARE CENTRE

The Centre, located at the corner of Alexandra Road and James Street, Ulverstone cares for 75 children, giving priority to children of working parents or parents studying. The nationally accredited Centre is recognised by parents and professionals as one of outstanding quality.

The Centre caters to children aged 0 to 12 years and is open Mondays to Fridays from 7.15am to 6.15pm.

For more information, phone the Centre on (03) 6425 3505.

- PENGUIN OUTSIDE SCHOOL HOURS CARE (PENGUIN FUN CLUB)

The program is located at the Penguin Primary School, Ironcliffe Road, Penguin and provides after-school care and vacation care for children aged 5 to 12 years.

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For more information, phone the Centre on (03) 6437 1980 weekdays between 3pm and 6pm, or after hours on 0419 566 254. Bookings essential.

- EAST ULVERSTONE OUTSIDE SCHOOL HOURS CARE

The program is located at the East Ulverstone Primary School, Crawford Street, Ulverstone and provides after-school care and vacation care for children aged 5 to 12 years.

For more information, phone the Ulverstone Child Care Centre on (03) 6425 3505. Bookings essential.

- FORTH OUTSIDE SCHOOL HOURS CARE

The program is located at the Forth Primary School, Wilmot Road, Forth and provides both before- and after-school care and vacation care for children aged 5 to 12 years.

For more information, phone the Ulverstone Child Care Centre on (03) 6425 3505. Bookings essential.

CIVIC CENTRE

The Ulverstone Civic Centre provides a quality convention and entertainment venue. Located in Patrick Street, it comprises meeting and function rooms, kitchen, theatre, rehearsal and change rooms. Ample all-day parking is provided adjacent to the complex.

The Leven Theatre, with seating for 250, offers relaxed comfort to patrons. The Gawler Room is a versatile function area with full catering facilities and is ideal for conferences, seminars and social functions.

For more information, contact the Corporate & Community Services Department.

(see also Meeting Venues, Outdoor Entertainment Centre)

COUNCIL MEETINGS

Ordinary meetings of the Council are held on the third Monday monthly, except for January and December as shown below. Meetings are held in the Council Chamber, 19 King Edward Street, Ulverstone and are open to the general public. Meetings commence at 6.00pm, and at 6.40pm 30 minutes are allocated to the public to ask questions of the Council. The current agenda and minutes are available from either the Administration Centre or the Service Centre, Penguin, or can be accessed on the Council's website. (Agendas are available from the Thursday prior to each meeting.)

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Meeting dates for 2015 are scheduled as follows:

Tuesday 27 January
Monday 16 February
Monday 16 March
Monday 20 April
Monday 18 May
Monday 15 June
Monday 20 July
Monday 17 August
Monday 21 September
Monday 19 October
Monday 16 November
Monday 14 December

For more information, contact the Executive Services Officer.

DOG CONTROL

(see Animal Control)

ECONOMIC DEVELOPMENT

The Council's economic development strategy works towards making Central Coast an ideal place in which to live, visit or invest.

For more information, contact the General Manager's Office.

EMERGENCY SERVICES

While ambulance, fire and police services are provided by the State Government, the Council supports a local volunteer emergency services group. The SES operations centre is located at 16 Grove Street, Ulverstone, phone (03) 6425 4810.

For more information, contact the Corporate & Community Services Department.

ENVIRONMENTAL MANAGEMENT

The Council undertakes assessment, provides advice and monitors activities that impact on the environment, particularly pollution control for operations regulated under the Environmental Management and Pollution Control Act 1994 (such as dairy sheds, industrial facilities and commercial operations).

For more information, contact the Development & Regulatory Services Department.

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FINANCIAL

RATES

Property rates are Council's principal revenue source. Valuations provided by the State Government are used to calculate the rates on each property. A rates account is issued to property owners early within the new financial year.

Ratepayers may pay their rates account in total before the last working day in September in order to gain a discount on early payment, or may make arrangements to pay by instalments for which an application must be lodged with the Council by the end of October. Pensioners eligible for a rate remission and those who did not receive a remission on their account can lodge a claim with the Council by the end of March.

Payments may be made:

- by mail (cheques to be made payable to the Central Coast Council)
- by direct payment at either the Administration Centre, Ulverstone or the Service Centre, Penguin (EFTPOS facilities available)
- by direct debit (application forms are available from the Rates Office)
- by telephone payment service
- by BPAY (biller code 727495, plus an individual assessment number is necessary)
- by BPAY VIEW (biller code 727495, plus an individual assessment number is necessary)
- online

OTHER PAYMENTS

Payment of all other accounts can be made:

- by mail (cheques to be made payable to the Central Coast Council)
- by direct payment at either the Administration Centre, Ulverstone or the Service Centre, Penguin (EFTPOS facilities available)
- by BPAY (biller code 727495, plus an individual reference number is necessary)
- by direct debit (application forms are available from the Administration and Service Centres)

DONATIONS

The Council allocates a budget for the purpose of donations in the amount of $200.00 per person to any resident of the Central Coast area who is selected for national representation in academic, arts, youth or sporting related endeavours.

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■ SMALL GRANTS SCHEME

Annually the Council provides an opportunity for local groups and organisations to make application for a small grant for projects and activities which contribute to the development of the community. A successful application is subject to Council's budget, approval criteria and various terms and conditions.

For more information on any of the above, contact the Corporate & Community Services Department.

FIRE HAZARD ABATEMENT

Fire hazard abatement notices are issued annually in November/December on properties, primarily within built-up areas, where there is deemed to be a nuisance due to the growth of scrub, grass or weeds which is, or is likely to be, a fire hazard.

Such notices are posted to the registered property owner. Property owners are given a specified time in which to effect the removal of the nuisance or the Council may take direct action to abate the nuisance at the property owner's expense.

Non-compliance with the abatement notice may result in the Council taking court action, whereby the court may impose a fine of up to $2,000.

For more information, contact the Corporate & Community Services Department.

GARBAGE DISPOSAL

(see Refuse Management)

HEALTH SERVICES

The following services are provided:

- Food surveillance - maintenance of relevant food hygiene standards for food for sale.
- Infectious disease control for food/water borne and vaccine preventable diseases.
- Monitoring of treated drinking water quality.
- Monitoring standards of Places of Assembly under the Public Health Act 1997 (e.g. halls, entertainment venues, etc.).

For more information, contact the Development & Regulatory Services Department.

(see also Immunisation)

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IMMUNISATION

Vaccinations in accordance with the National Health and Medical Research Council's recommended immunisation schedule are provided at clinics held at secondary schools in the Central Coast area.

Immunisation is also available through local doctors.

For more information, contact the Development & Regulatory Services Department.

LAND-USE PLANNING

The Council's planning scheme regulates all forms of use and development of land within the Central Coast municipal area. The scheme promotes quality development and growth with a focus on enhancing amenity and lifestyle opportunities.

New use or development or an extension/change to an existing use or development may require planning approval.

Similarly, legislation associated with the Resource Management and Planning System must be observed, e.g. state policies, environmental and heritage legislation.

Proposals for residential development, home-based business, commercial or industrial activity (including advertising signage) and environmental works should be discussed with Planning staff. There may be zoning implications or special provisions which need to be considered and addressed.

For more information, contact the Development & Regulatory Services Department.

MEETING VENUES

The Council has a range of meeting venues available for public hire, including the Ulverstone Civic Centre, Penguin Railway Station, Montgomery Room, Gnomon Pavilion and River Room (Ulverstone Wharf precinct), and various community halls located throughout the municipal area.

For more information, contact the Corporate & Community Services Department.

(see also Civic Centre)

ONLINE ACCESS CENTRES

Online access centres are provided at Ulverstone, Penguin and Forth - contact details as follows:

Ulverstone Online Access Centre, Ulverstone Library, 15 King Edward Street - phone (03) 6425 7579/ulverstone@tco.asn.au

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www.**centralcoast**.tas.gov.au

Penguin Online Access Centre, Penguin High School, 125 Ironcliffe Road - phone (03) 6437 0771/penguin@tco.asn.au
Forth Valley Online Access Centre, Forth Primary School, Wilmot Road - phone (03) 6428 3485/forth@tco.asn.au

For more information, contact the Corporate & Community Services Department.

OUTDOOR ENTERTAINMENT CENTRE

The Outdoor Entertainment Centre is located within Bicentennial Park, off Victoria Street, Ulverstone near the main beach. It is an ideal venue for bands and outdoor performances and events.

For more information, contact the Corporate & Community Services Department.

PARKING

(see Roads and Streets)

PLUMBING CONTROL

(see Building and Plumbing Control)

PUBLIC AMENITIES

Within the resources available to it, the Council takes responsibility for the provision of various public amenities, including bus shelters, boat ramps and public conveniences.

Public conveniences are provided within the main shopping centres of Ulverstone and Penguin at the following locations:

- Carpark Lane, Ulverstone (behind post office)
- Coles Carpark, Gollan Street, Ulverstone
- Bannons Carpark, Victoria Street, Ulverstone
- Visitor Information Centre, 78 Main Road, Penguin (next to post office - toilets at rear of Centre)

For more information, contact the Engineering Services Department.

RECREATION AND LEISURE FACILITIES

Central Coast has many attractive parks and picnic/barbecue sites. These sites are located throughout the municipal area, extending from the coastal area through to the hinterland at such places as the Leven Canyon.

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Alcohol can only be taken on or into or consumed within parks with the written approval of the Council. Liquor permits are readily available at the Administration Centre, Ulverstone.

The Council does not make reservations for the use of its parks by the public for social functions. However, a booking is required for the use of Apex Park (in Ulverstone's CBD) in regards to the holding of approved special events.

For more information, contact the Corporate & Community Services Department in respect to the issuing of liquor permits and booking of Apex Park, and the Engineering Services Department in respect to parks maintenance.

(see also Sports Facilities)

REFUSE MANAGEMENT

■ REFUSE DISPOSAL SITES/TRANSFER STATIONS/RECYCLING CENTRES

A regional waste disposal centre, situated at Dulverton near Railton, is jointly owned by the Central Coast, Devonport, Kentish and Latrobe Councils. The landfill is operated by Dulverton Waste Management. All household waste collection is taken to the landfill by registered contractors.

The Council continues to operate its own local disposal sites for solid waste, domestic garbage and recyclable products.

Locations and opening times are as follows:

- Central Coast Resource Recovery Centre, Lobster Creek Road - Monday to Friday from 9am to 5pm, and Saturday and Sunday from 10am to 5pm
- Castra Transfer Station, 1620 Castra Road (3.5km south of Sprent, opposite Ferny Bridge Road) - Friday from 1.00pm to 4.30pm and Saturday from 8.30am to 12.00pm
- Preston Transfer Station, 1311 Preston Road (3.2km north of Preston) - Friday from 8.30am to 12.00pm and Saturday from 1.00pm to 4.30pm
- South Riana Transfer Station, 1420 South Riana Road (1.5km south of Staffords Road) - Thursday from 12.00pm to 3.30pm and Sunday from 9.00am to 12.30pm

All sites are closed on Australia Day, Easter Sunday, Anzac Day, Christmas Day, Boxing Day, New Year's Day and all public holidays.

Various charges are made to enter the Resource Recovery Centre.

Entry to Castra, Preston and South Riana Transfer Stations is via presentation of a coupon card.

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Motorists are asked to secure or cover any refuse load to prevent material falling or being blown from their vehicle during transport.

■ DOMESTIC REFUSE COLLECTION SERVICE AND RECYCLING SERVICE

The Council also operates, under private contractors, a weekly domestic refuse collection service and a fortnightly recycling collection service in the urban areas of Forth, Gawler, Heybridge, Leith, Penguin, Sulphur Creek, Turners Beach and Ulverstone.

Kerbside collection of domestic refuse and recyclables is conducted between 6am and 4pm as follows:

- Monday - Sulphur Creek, Heybridge, that part of Penguin south of the South Road overpass, that part of East Ulverstone south of the Bass Highway eastern interchange, and Turners Beach
- Tuesday - East Ulverstone (excluding that done on Monday)
- Wednesday - Central Ulverstone, Gawler, Forth, Leith and those parts of West Ulverstone east of Queen Street and south of South Road
- Thursday - West Ulverstone (excluding that done on Wednesday)
- Friday - Penguin (excluding that done on Monday)

As part of the garbage collection rates levy, the contractors will deliver to each residence a 120 litre mobile garbage bin and a 240 litre mobile recycling bin (yellow lid). The bins (which are stamped with a serial number matched to the property) are the property of the Council and must not be removed from the property.

Normal domestic refuse does not include items such as garden waste, lawn clippings, soil, concrete and medical wastes which must not be placed in the mobile garbage bin, and such waste will not be collected.

What CAN go into your kerbside recycling bin (please remove tops and rinse all containers):

- Plastics (1,2,3,4,5,6 and 7)
- Newspapers, magazines, pamphlets, cardboard, office papers
- Glass bottles and jars
- Aluminium and steel cans, and trays
- Milk and juice cartons

What should NEVER go into your kerbside recycling bin:

- Batteries
- Carpet
- Computer equipment and TVs (can be disposed of at the local transfer station)
- Coat hangers

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- Crockery, china
- Electrical appliances
- Food scraps
- Furniture
- Garden waste
- Garden hose
- Gas bottles
- Household chemicals, oils
- Household rubbish
- Light globes
- Medical items (contact Council to find out how to properly dispose of medical items)
- Nappies
- Polystyrene, including meat trays
- Plastic bags
- Paint cans (full/partially full)
- Plastic toys
- Saucepans, pots, pans
- Shoes, handbags
- Shredded paper
- Wheel caps
- Window glass, mirrors, pyrex

For more information, contact the Engineering Services Department, or collect a brochure from the Administration Centre reception.

ROADS AND STREETS

The Council is responsible for the management of 667km of roads and streets, with 545km sealed. Council maintains 85 bridges.

The urban areas, which include Penguin, Sulphur Creek, Turners Beach and Ulverstone, generally consist of a roadworks infrastructure of sealed pavements, kerb and channel, footpaths, nature strips (including trees) and street lighting of varying standards. Sealed streets are provided in the village areas of Forth, Heybridge and Leith.

A street sweeping service applies to the urban areas of Ulverstone and Penguin, and programmed roadside vegetation maintenance is undertaken on rural roads.

Certain areas at Penguin and Ulverstone are banned from the riding of bicycles, skates and skateboards. Signs are erected to indicate those areas where bicycles, skates and skateboards are not to be used.

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The Council is responsible for the provision of off-street car parking. Central Coast does not have parking meters and therefore does not charge for parking; however, parking limits of varying times apply to some carparks and certain streets within business and shopping areas. State-controlled parking fines apply for breaches of parking limits.

Controls also apply in respect to the erection of signs and the conduct of raffles.

For more information, contact the Engineering Services Department in respect to road issues generally (including road signage), and the Corporate & Community Services Department in respect to parking and raffle controls.

SEPTIC TANKS

The Council undertakes assessment of sites and developments involving on-site wastewater management systems (traditionally septic tanks, but now incorporating a number of alternative technologies).

For more information, contact the Development & Regulatory Services Department.

STORMWATER DRAINAGE

Stormwater drainage systems have been constructed throughout most of the coastal urban areas.

For more information, contact the Engineering Services Department.

(see also Water and Sewerage Services)

SHARPS CONTAINERS DISPOSAL SERVICE

"Sharps" are needles and syringes and other sharp objects of a medical nature. The Council operates a sharps disposal service that is available during business hours only for the free disposal of sharps containers for diabetics and home-care patients (but NOT for business activities such as medical practitioners, vets, farmers, etc.).

This service is offered to residents of Central Coast only and containers issued by other organisations will not be accepted.

Some exclusions do apply to the type of sharps that can be accepted by the Council and these include sharps contaminated with cytotoxic substances and radioactive materials. If you are unsure whether your sharps fall into this category, please contact the Environment & Health Group to discuss alternative disposal options.

Sharps containers may be exchanged at the Environment & Health counter in the foyer on the first floor of the Administration Centre, Ulverstone.

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Loose sharps or 'soft' containers will not be accepted and persons utilising this service must provide details for inclusion in the Council's 'Sharps Disposal Service' register.

Under no circumstances are sharps-type wastes to be taken to the Council's resource recovery centre (tip) and/or transfer stations, or disposed of in the domestic refuse collection services.

For more information, contact the Development & Regulatory Services Department.

SPORTS FACILITIES

The Council provides a wide range of sports facilities, including ovals, recreation centres at Ulverstone and Penguin, and (in conjunction with the State Government) an indoor heated learn-to-swim pool. Skate parks are provided at both Penguin (near the boat ramp) and Ulverstone (within Fairway Park).

For more information, contact the Corporate & Community Services Department.

(see also Recreation and Leisure Facilities)

TOURISM AND PROMOTION

The Council provides Information Centres within the main shopping districts of Ulverstone and Penguin:

- Ulverstone Visitor Information Centre
  13-15 Alexandra Road, Ulverstone
  Phone (03) 6425 2839
  Email info@coasttocanyon.com.au
  Open daily - 9am to 5pm (closed Christmas Day, Good Friday and Anzac Day),
  Winter weekends 10am to 4pm
- Penguin Visitor Information Centre
  78 Main Road, Penguin (next to post office)
  Phone (03) 6437 1421
  Email info@coasttocanyon.com.au
  Open daily - 9am to 4pm (closed Christmas Day, Good Friday and Anzac Day),
  Winter 9.30am to 3.30pm

Note. Baby change facilities are available at both Centres.

TRAFFIC MANAGEMENT

(see Roads and Streets)

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WATER AND SEWERAGE SERVICES

Water and sewerage services within the Central Coast municipal area are now managed by TasWater as of 1 July 2013.

WORM FARMS

Worm farms are available for purchase from the Council.

YOUTH SERVICES

The Council provides opportunities for the development and growth of young people through participation in the following key forums:

- YOUTH ENGAGED STEERING COMMITTEE

An alliance of education and training sectors, business, the community and service organisations focusing on education and training as a key to economic and employment development and future community sustainability.

- OPT-IN. WELLBEING - THE CENTRAL COAST WAY

The Opt-in. health and wellbeing program evolves around the themes of physical activity, nutrition and social inclusion, and features a range of annual sporting, recreation, social and lifestyle activities.

For more information, contact the Community Wellbeing Officer.

For more information on Tasmania's Central Coast visit the websites
www.centralcoast.tas.gov.au
www.coasttocanyon.com.au

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Council Guide: 8 September 2015

Disclaimer: This publication is designed to provide authoritative information with regard to the subject matters covered. Whilst every effort has been made to present all information accurately, the Central Coast Council accepts no liability for the accuracy of any inclusions, or any advice given, or for omissions from the publication.